



Phonebooth – The Cloud-Based Telephone Solution

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When you're opening a small company and finances are tight, the last thing you want to spend big money on is a high-tech telephone system. That's where Phonebooth comes into the picture—an internet-based telephone system designed for small business and freelancers. Without paying a dime, businesses can secure a local phone number, set up extensions and voicemail boxes, and even use call forwarding to push calls to mobile phones when nobody's in the office.

Before you have an office or even a desk, you can get started working with clients and building your business by getting a local phone number through Phonebooth. Because the system is entirely cloud based, you don't need a landline to begin receiving calls. Once you set up the system, you can insert Phonebooth's widget onto your website and start hearing from potential clients and customers right away. The system gives you 200 minutes of inbound calls per month for free, and after that the rate is just 6 cents per

minute. Phonebooth's "auto attendant" lets you set up a customizable menu and voicemail box just like a traditional business phone system, and each voicemail can be automatically transcribed and emailed to your inbox without any extra costs or fees.

As your business grows you can upgrade to Phonebooth's fee-based OnDemand system, which features HD-quality audio, conference calling, and unlimited local and long distance calling for a set monthly price. The OnDemand system keeps detailed call records, offers a 24/7 customer help desk, and support for toll-free numbers, number porting, and international calling, as well. If you're the head of a growing business looking to keep costs low, then Phonebooth is a web-based phone system that can save you a bundle.

Practical Uses:

- Start receiving calls from clients before setting up an actual office
- Have business calls forwarded to your mobile phone
- Set up a customizable phone menu system for your business
- Keep track of important calls by searching Phonebooth's detailed call records

Insider Tips:

- You must have a mobile or landline telephone to forward calls to in order to use Phonebooth's free version
- Input your credit card information to continue receiving calls after passing the 200-minute mark each month
- OnDemand users can receive calls without a forwarding number as long as they have an IP telephone
- Get your voicemails transcribed into email messages

What we liked:

- Ability to manage your entire business phone system from an online dashboard
- "Find-me Follow-me" feature ensures you receive calls even when you're away from your desk
- Getting set up with Phonebooth is quick and easy
- All users can create automated menu systems

What we didn't like:

- Nothing

Alternatives:

- 8x8 – <http://www.8x8.com>
- 3jam – <http://3jam.com>
- Google Voice – www.google.com/googlevoice
- Grasshopper – <http://grasshopper.com>

Company Info:

- Launched: November 2009
- Privately Held

- Headquarters: Cary, North Carolina
- Founded by: Bandwidth
- Web site: <http://www.phonebooth.com>

Costs:

- Phonebooth Free is available at no cost with rates of 6 cents/minutes after the first 200 minutes
- Phonebooth OnDemand is \$20 per person, per month

More to Read

- [TellFi – Business-Based Phone Systems](#) - TellFi is a web-app that can deliver all the benefits of a traditional landline telephone system for businesses without all the high cost and the ...
- [PBX Plus – Real Talk for Small Businesses](#) - Local businesses today simply don't operate in the same way they did 20 or 30 years ago. Small companies have upgraded their invoicing systems, their ...
- [Ahoy – Automatic Call Distribution](#) - When email and instant messaging alone aren't enough, groups and teams that need a better communication solution usually turn to the telephone. The problem with ...
- [Zingaya – Voice Calls From a Website](#) - Zingaya is an application that takes long distance calling to a whole new level and makes getting in touch with loved ones and business associates ...
- [GrandCentral – One Number to Rule Them All](#) - With all the emailing and text messaging we do it may seem that phones have lost their place, but the ring of an incoming call ...